

**OFFICIAL**  
DOCUMENT RECORD PRINT

**Other Document**

|           |   |        |                                       |     |       |
|-----------|---|--------|---------------------------------------|-----|-------|
| Priority: | Medium  | Class: | INITIAL ASSESSMENT EMERGENCY RESPONSE | URN | D9743 |
| Title:    | COPY MH/11 RECORDING OF CALL FROM POLICE TO KEBEDE N174 ON 14/06/2017 |        |                                       |     |       |

CALL 1 – chs 25337 14-06-17\_1

|            |  |
|------------|--|
|            | (telephone engaged tone)   |
| Operator 1 | Police emergency.  |
| Operator 2 | We're going to connect to mobile 078 [REDACTED] 32. I'm unsure what the caller said. It sounded like wherever he was it was like an echo and the line's cleared. |
| Operator 1 | Okay<br>(sound of typing)<br>Can I just get a playback on that one please?   |
| Operator 2 | Yeah no problems. But I couldn't hear (inaudible) then the call was ended.   |
| Operator 1 | Cheers.  |
|            |  |
|            | (unidentified background hissing and thumping)   |
| Caller 1   | (heard faintly – sounds like:)<br>Stay awake.  |
| Caller 2   | (exclamation)<br>Errr?<br><br>(unidentified language – sounds like:)<br>Arai delver.<br>Delwut?  |
|            |  |
|            | (telephone rings)  |

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|            |   |
|------------|---|
| Operator 1 | Okay, no worries. Could I just get the details on that one, please?   |
| Operator 2 | Yep. Mobile provider is Vodafone. Shape of ellipse. Confidence (?probably) 68 this end, East in 523 904, North in 180 982 and the semi-major semi-minor are both the same at 14 metres and the angle is zero degrees. |
| Operator 1 | Perfect. Thank you. Can we just align that?   |
| Operator 2 | No problem, bye.  |
| Operator 1 | Cheers, bye.  |

CALL 2 – chs 25337 14-06-17\_2

|            |   |
|------------|---|
| Caller     | Allo ha.  |
| Operator 1 | Are you out?  |
| Caller     | I call...explode.   |
| Operator 2 | What's on fire? What's the fire?  |
| Caller     | It's actually started in the fridge.                                    |
| Operator 2 | In the fridge?  |
| Caller     | Yeah.   |
| Operator 2 | Alright (inaudible) no-one (inaudible)                                  |
| Caller     | Is um no-one there.   |
| Operator 3 | Hallo?  |
| Caller     | Hallo? Uh?<br>(inaudible voice in background)                           |
| Operator 3 | Hallo, you called 999. Do you need the Police?                          |
| Caller     | Hallo?  |
| Operator 3 | Hallo? You called 999.  |
| Caller     | Yes.  |
| Operator 3 | Do you need the Police?   |
| Caller     | No, no. It is the fire, the Fire Brigade be here now. 's alright, okay. |
| Operator 3 | It's what, sorry?<br>(4 second pause)                                   |

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|            |  |
|------------|--|
| Caller     | Hallo?   |
| Operator 3 | Hallo.Do you need the Police?  |
| Caller     | Yes?   |
| Operator 3 | You phoned 999.  |
| Caller     | No!No no, no no n- the Fire Brigade here now.I just I called the Fire Brigade, that's why.'s okay now... |
| Operator 3 | Okay.You-you need to calm down...  |
| Caller     | ...alright.  |
| Operator 3 | ...a little bit so I can understand what you're saying to me.  |
| Caller     | I don't understand.What talking?   |
| Operator 3 | You called the Police.Wh-what's happening where you are?   |
| Caller     | No no!It's not the Police!Just the fire.   |
| Operator 3 | There's a fire?  |
| Caller     | Yeah, the Fire Brigade are here now.   |
| Operator 3 | Okay, no worries.  |
| Caller     | I don't need the Police, okay?Alright, okay, thank you.  |
| Operator 3 | Bye.   |