

Name: David Kerry	Role: Borough Emergency Control Centre	Date: 14 June 2017
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No.	Time (24Hr)	Information/Event	Action/Response/Outcome
1	02:21	Call from Nick Layton, Borough Duty Officer. Fire at Grenfell Tower – police called GDIT at 02:03. Evacuees – persons trapped – casualties. RVP at Bomore Road.	I confirmed that Nick Layton should go to scene as Local Authority Liaison Officer (LALO). I took on the role of Borough Emergency Control Centre (BECC).
2	02:34	I telephoned Laura Johnson, Director of Housing and informed her of the fire.	Laura Johnson confirmed she would call senior Housing managers and the Kensington and Chelsea Tenant Management Organisation (TMO).
3	02:43	I telephoned Mike Rumble, RBKC Parks Police Inspector, and asked him to attend the scene as a second LALO.	Mike Rumble confirmed he would attend, and would take a branded Parks Police vehicle so that the Council would have a visible presence at the scene.
4	02:50	I telephoned Stuart Priestley, Chief Community Safety Officer, and informed him of the fire.	Stuart Priestley said he would inform Cllrs Feilding-Mellen, Hargreaves and the Golborne ward councillors at 06:00.

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5	03:01	Telephone call from LALO, Nick Layton. He was now at the emergency services RVP in Bomore Street. Bodies were being taken to Kensington Leisure Centre. The top half of the building was on fire. The Bellusius Hotel, Shepherds Bush Green had offered itself as a Rest Centre, with capacity for 100 people and also 10 vacant rooms. MPS had two buses on site, available to transport people.	
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6	03:13	I telephoned the Bellusius hotel, spoke to Ryan Teggins [REDACTED]	I confirmed we would accept his offer of being a Rest Centre.
7	03:14	I telephoned the British Red Cross Emergency Duty Officer (John Pewtner).	I asked for British Red Cross support at the Rest Centre at the Bellusius Hotel. This was agreed.
8	03:19	Nicholas Holgate, Chief Executive RBKC, telephoned me.	Briefing given.

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9	03:31	Telephone call from Stuart Priestley. Asked if I had contacted the Council's Press Officer. I had not.	Agreed that I would call the Duty Press Officer. SP to call Councillors and Tony Redpath, Director for Local Strategy.
10	0337	Telephone call from LALO, Nick Layton, following a Silver meeting at the scene. 100 people trapped on various floors. One corner in danger of collapse. 3 dead. 20 injured. Harrow Club in Freston Road had offered to be a Rest Centre. Crowd disturbances.	
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11	03:41	I telephoned the RBKC Duty Press Officer number – voicemail message to call Mike Bridge on [REDACTED]	I telephoned Mike Bridge – got voicemail – left message about the incident and asking that I be called.
12	03:45	I telephoned K&C TMO contact centre 0800 137 111. I wanted confirmation of who from the TMO was on site.	I was in a queue for several minutes and then abandoned the call.

Name: David Kerry	Role: Borough Emergency Control Centre	Date: 14 June 2017
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13	03:49	Laura Johnson, Director of Housing telephoned me. Robert Black, CEO of K&C TMO was on site with 2 staff. 3 Housing Managers had been informed.	
14	03:54	John Pewtner, British Red Cross, telephoned me. One volunteer was on way to Bellusius Hotel. BRC Equipment Truck expected in one hour.	
15	03:58	I telephoned Cllr Blakeman, ward councillor, to inform her of the fire.	Voicemail – message left.
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16	04:04	John Pewtner, British Red Cross, telephoned me. First volunteer was now at Shepherds Bush Green and wanted the exact address of the Bellusius Hotel.	Address given. Bellusius Hotel 13/15 Shepherds Bush Green

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17	04:09	I telephoned Keith Robins, Contingency Planning Officer, to get him involved. No answer.	Message left asking Keith to contact me.
18	04:18	Telephone call from LALO, Nick Layton. LFB had called for a Dangerous Structures Officer to attend, and needed him urgently. MPS were offering to provide blue-lights transport to get the DSO to the scene.	04:30 I telephoned and spoke to the Dangerous Structures Officer, Amir Fardouee. He was at the cordon. 04:31 I telephoned the LALO, Nick Layton, and informed him that the DSO was at the cordon.
19	04:33	Telephone call from Nicholas Hogate, Town Clerk and Chief Executive.	I gave him the information I had.
20	04:35	Telephone call from London Local Authorities Coordination Centre (LLACC) – Manuela Roedler. Strategic Coordination Group (SCG) meeting was scheduled for 05:00. Matt Hogan organising.	

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21	04:38	Telephone call from Mike Bridge, Duty Press Officer.	I briefed Mike Bridge on the situation. Mike Bridge to call Martin Fitzpatrick, RBKC Head of Communications.

Name: David Kerry	Role: Borough Emergency Control Centre	Date: 14 June 2017
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22	04:45	Telephone call from John Pewtner, British Red Cross. Some volunteers were now on site. British Red Cross now invoking mutual aid as they are still involved in the London Bridge attack.	
23	04:13 04:49	I telephoned Elaine Chumnerly, a trained BECC Supervisor – voicemail and so left message Telephone call from Elaine Chumnerly..	Elaine Chumnerly asked and agreed to attend the BECC in Kensington Town Hall to support Stuart Priestley.
24	04:51	Telephone call from LLACC, Manuela Roedler.	Details of SCG teleconference dial-in given.
25	04:52	I called Stuart Priestley.	Update. SP on way to Kensington Town Hall.
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Name: David Kerry		Role: Borough Emergency Control Centre	Date: 14 June 2017
26	04:54	Telephone call from Ann Stuart, RBKC Adult Social Care and the LBHF Bronze Welfare.	Ann Stuart to assist with identifying vulnerable people affected by the incident.
27	05:05	Telephone call from LALO, Nick Layton.	Update given.
28	05:07	<p>I dialled into the Strategic Coordination Group (SCG) teleconference. London Fire Brigade:</p> <ul style="list-style-type: none"> • Some surrounding housing displaced – 50m cordon. • LFB called just before 01:00. • 24 floors in block, 25m x 25m. • Fire from 2nd to 24th Floor. • 100 people trapped. Fire survival guidance being given. • 40 pumps on scene, with 30 to be released. • 14 rescue units on scene. • Operational Support Vehicle on scene. • Extended Breathing Apparatus deployed. • Difficulty in getting above the 15th floor, and people still trapped. • Council Dangerous Structures Officer now in attendance. • 100 evacuees. <p>London Ambulance Service:</p> <ul style="list-style-type: none"> • 3 dead on scene • 30 total casualties • Receiving hospitals are: <ul style="list-style-type: none"> ○ St Mary's. ○ Kings College Hospital. ○ Chelsea and Westminster. ○ Royal Free. ○ (St Thomas's on standby) 	<p>Report continued:</p> <p>Metropolitan Police Service:</p> <ul style="list-style-type: none"> • Casualty Bureau on standby. • Coroner informed. <p>Strategic Coordination Group:</p> <ul style="list-style-type: none"> • Physical location now MPS Special Operations Room (SOR), Lambeth with teleconference dial in facilities. • Next SCG meeting at 06:30.

Name: David Kerry	Role: Borough Emergency Control Centre	Date: 14 June 2017
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29	05:23	I telephoned Rebecca Blackburn, RBKC Contingency Planning Officer, and advised her of the incident.	I asked Rebecca Blackburn to attend the Borough Emergency Control Centre at Kensington Town Hall at 08:00 to take over from me.
30	0535 approx	I left home and got a taxi to Kensington Town Hall.	I arrived at Kensington Town Hall and the BECC in the Holland Room, Freeman Suite at approx. 05:50 Stuart Priestley in attendance and now Council Silver. Elaine Chumner, BECC Officer Laura Johnson, Director of Housing Ann Steward, Adult Social Care.

Name: David Kerry	Role: Emergency Planning Advisor to BECC	Date: 14 June 2017
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1	06:30	<p>I dialled into the Strategic Coordination Group (SCG) teleconference.</p> <p><u>NHS England:</u></p> <ul style="list-style-type: none"> St Mary's hospital reported that the family of a patient were seeking accommodation and need Council presence. It was confirmed that the TMO had representatives at the hospital. Rest Centre addresses were requested. Location of Temporary Mortuary was requested – I sought and received confirmation that it was a Body Holding Facility and not temporary mortuary, and confirmed that Kensington Leisure Centre was the location. <p><u>MPS:</u></p> <ul style="list-style-type: none"> Casualty Bureau will be activated soon. Families can use 101 for the time being. <p><u>LFB:</u></p> <ul style="list-style-type: none"> Situation is as it was at 05:30. Confirm fire from 4th to 24th Floor, with partial collapse. Dangerous Structures Officer (Council) at scene – no reason to believe that there will be a catastrophic collapse. Still searching for casualties. Still saveable life in the building. MCA helicopter requested as roof evacuation may be possible. <p><u>MPS:</u></p> <ul style="list-style-type: none"> Over 100 officers deployed. Community tensions earlier, have now subsided. 120 officers from early-turn to be tasked. Command Team will be relieved. Senior Investigation Manager (SIM) and Coroner to convene a Mass Fatalities Group. Casualty Bureau number 0800 096 1233. 	<p>Report continued:</p> <p><u>LAS:</u></p> <ul style="list-style-type: none"> 44 ambulances. 13 casualties to St Mary's. 13 to Chelsea and Westminster. 12 to Kings College hospital. 16 to Royal Free. 6 deceased. Self-presenters at many hospitals. <p><u>Consolidated Emergency Rest Centre</u></p> <ul style="list-style-type: none"> 3 St Marks Close, W11 1TZ. <p><u>TfL:</u></p> <p>A40 Closed.</p> <p><u>Chair of SCG:</u></p> <ul style="list-style-type: none"> Still in Response mode. Strategy confirmed. Mass Fatalities response. Information about the numbers of dead to be given by MPS. Information about the numbers of injured to be given by LAS. <p><u>Next SCG meeting:</u></p> <p>08:30</p>

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2	08:30	<p>I dialled into the Strategic Coordination Group (SCG) teleconference.</p> <p><u>MPS</u></p> <ul style="list-style-type: none"> • SIM is Andrew Chalmers. • Confirmed still in response mode. • Casualty Bureau no working. • Significant media pressure for confirmation of deceased. <p><u>LFB</u></p> <ul style="list-style-type: none"> • Dangerous Structures Engineer – building intact. • LBF now searching from 12th Floor upwards. • North Kensington Leisure Centre car park as LFB Resourcing Centre. • Mayor for London and Chair of London Fire Authority will attend site later today and meet the Fire Commissioner. • No estimate of when fires will be finally put out. <p><u>LUL</u></p> <p>Hammersmith & City Line suspended.</p> <p><u>LAS</u></p> <p>63 patients conveyed. 6 fatalities confirmed.</p>	<p><u>RBKC</u></p> <ul style="list-style-type: none"> • 2 Emergency Rest Centres in operation: <ul style="list-style-type: none"> ◦ Portobello Rugby Trust, 221 Walmer Road W11 4EY – 150 people ◦ Harrow Club, Freston Road – 100 people • Emergency Rest Centre Managers being supplied by LBHF under mutual aid. • British Red Cross to operate at both ERCs. • Business Impact Assessment will be required. • Relief Fund will be required. • Air Quality has been monitored by PHE- so far, OK. PHE advise that there may be a recovery issued if there are asbestos panels in the building. <p><u>Coroner</u></p> <ul style="list-style-type: none"> • Mas Fatalities Plan activated. • Westminster Public Mortuary closed to regular business – bodies transferred to St George's. • Westminster mortuary may need to become a Dedicated Disaster Mortuary. • Westminster City Council Emergency Planning Officer (Mike Wilkins) will manage the activation of the plan. • Family and Friends Reception Centre – MPS lead, RBKC to support. • British Red Cross (Emma Spragg) – Support Line linked to the Casualty Bureau.

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3	10:00	Meeting with David Kerry, Chief Executive Nicholas Holgate, Director of Housing Laura Johnson, CEO K&CTMO Robert Black, Council Silver Stuart Priestley.	<ul style="list-style-type: none"> Nicholas Holgate Council Gold. Gold Group to be convened later. Advice given by David Kerry to Nicholas Hogatge: <ul style="list-style-type: none"> This incident is bigger than any one local authority in London can manage. Consideration should be given to asking for mutual aid for the BECC. There are people who can support NH and RBKC Gold Group, including <ul style="list-style-type: none"> John Barradell, CE City of London Corporate as Chair of the Local Authorities Panel Eleanor Kelly, CE Southwark – currently dealing with the recovery after London Bridge/Borough Market terrorist attack Andrew Meek, EP Manager Haringey – London's expert on humanitarian assistance Alistair Ayres, EP Manager, Hammersmith & Fulham – managed the Dedicated Disaster Mortuary for the Tunisia shootings. A finance rep will be required for the Mass Fatalities Coordination Group – although the Westminster plan will be used and Westminster staff will deal with it (with RBKC paying) the borough will need to have a rep on the Group – NH responded that we will pay the bills,, no need to have a rep.
4	10:20 approx	David Kerry finished shift and departed Kensington Town Hall	